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FACT SHEET

LOCATION	Coconut Bay is located on the mile-long Anse de Sables Beach (Sandy Beach) on Saint Lucia's exotic south coast, just minutes from Hewanorra International Airport and the most sought-after attractions. The resort's spectacular ocean views take in the Maria Islands Nature Reserve and wildlife habitat.
DESCRIPTION	Coconut Bay Beach Resort & Spa is <i>Two Worlds In One</i> offering a unique choice between the adults-only Harmony wing, and Splash the resort's destination for family fun, all in a stunning beachfront location. Harmony is a romantic oasis for guests 18 and over with outdoor daybeds, sun decks and hammocks for two overlooking two pools the Kai Mer Spa and beach. Splash is a tropical playground featuring CocoLand Kidz Klub, the Coco Corral, The Zone paintball facility, kitesurfing and watersports center and the island's largest water park.
MANAGING DIRECTOR	Zachary Frangos
NORTH AMERICA RESERVATIONS	Call toll-free from North America at (877) 252-0304, email reservations@cbayna.com , call resort reservations direct at 758-456-9999 or visit cbayresort.com .
UK RESERVATIONS	Call 01582 792260 or visit coconutbayresort.co.uk
RESORT CONTACT INFORMATION	
Address:	P.O. Box 246, Vieux Fort, LC12 202, Saint Lucia, West Indies
Direct Phone:	758-459-6000
Direct Fax:	758-456-9900
North America Website:	www.cbayresort.com
UK Website:	www.coconutbayresort.co.uk
Facebook:	@Coconutbay
Twitter:	@_CoconutBay
Pinterest:	cbaystlucia
YouTube:	CoconutBayResort
Instagram:	@cbay_stlucia
AWARDS AND ACCOLADES	<ul style="list-style-type: none"> ✓ 2019 Islands.com All-Inclusive Award for "Best Resort Pool" ✓ 2018 HotelsCombined Recognition of Excellence ✓ 2018 Trip Advisor 2018 Certificate of Excellence ✓ 2018 Caribbean Wedding Industry Award "Caribbean Destination Wedding Resort" ✓ 2018 British Weddings Award "Best Destination Wedding Venue" ✓ 2017 & 2018 Magellan Gold Award Winner "Overall Beach Resort"

	<ul style="list-style-type: none"> ✓ 2018 Fodor's Best Award "#1 Best Hotel for a Family Vacation in Saint Lucia" ✓ 2018 Fodor's Best Awards "Saint Lucia's Best All-Inclusive Hotels" ✓ 2018 Fodor's Best Awards "Saint Lucia's Best Beachfront Hotels" ✓ 2017 Golden Apple Award for Outstanding Quality ✓ 2017 Family Vacation Critic Favorite Award Winner ✓ 2017 British Weddings Award "Best Destination Wedding & Honeymoon" ✓ Parents Magazine & TripAdvisor® "10 Best All-Inclusive Resorts 2016"
PREMIUM ALL-INCLUSIVE	Coconut Bay is Saint Lucia's only Premium All-inclusive resort with rates including airport transfers from Saint Lucia's Hewanorra International Airport and all hotel taxes; free in-room Wi-Fi; all meals and snacks daily with unlimited à la carte and buffet dining at 9 restaurants at indoor, outdoor and stunning ocean side locations; unlimited juices, soft drinks and premium spirits at 7 bars; 5 pools (2 adults only); a mile-long beach; an oceanfront spa; the island's largest waterpark; the CocoLand Kidz Klub; daily activities; nightly entertainment and more.
HARMONY AND SPLASH ACCOMMODATIONS	There are 250 rooms and Junior suites shared between the adults-only Harmony and family-friendly Splash wings. All feature private balconies or patios, separate sitting areas, air conditioning, ceiling fans, tile flooring, mini-fridge with bottled water, flat screen televisions, cable TV, direct dial telephones, clock radios, in-room safes, coffee and tea service, iron and ironing board, walk-in showers, hair dryers and are outfitted with 220volts/50Hz outlets, 110 volts is also now available in Premium and Jr. Suites.
Concierge Junior Suite Ocean View Harmony 4 th Floor (Max. Occupancy 2)	Private balconies offer expansive views of the Atlantic, the Maria Islands, pool area and gardens. Recently renovated with all new bathrooms and furnishings including a king four-poster bed and sitting area with loveseat. Amenities include complimentary in-room Wi-Fi, private VIP check-in and resort orientation, personalized bar with premium liquor or wine selection, stocked mini-bar, robes and slippers, nightly turndown service, dedicated concierge services, preferred dining and entertainment seating and special invitation to couples-only dinner.
Concierge Premium Ocean View Harmony 3 rd Floor (Max. Occupancy 4)	Private balconies offer complete ocean views. Furnishings include two queen beds or a king bed with pull out sofa. Amenities include complimentary in-room Wi-Fi, private VIP check-in and resort orientation, personalized bar with premium liquor or wine selection, stocked mini-bar, robes and slippers, nightly turndown service, dedicated concierge services, preferred dining and entertainment seating and special invitation to couples-only dinner.
Concierge Premium Ocean View Splash 4 th Floor (Max. Occupancy 4)	Private balconies offer vast views of the Atlantic and the CocoLand Waterpark. Furnishings include one king bed and trundle twin beds or two queen beds with a sofa. Amenities include free in-room Wi-Fi, private check-in and resort orientation, a family welcome pack and daily themed in-room amenity, personalized bar, a free round of

	<p>paintball, nightly turndown service, dedicated concierge services, preferred dinner seating and reserved tables at weekly Caribbean and Country & Western nights</p>
<p>Premium Ocean View Splash 3rd Floor (Max. Occupancy 4)</p>	<p>Private balconies offer sweeping views of the Atlantic and CocoLand Waterpark. Furnishings include two queen beds or one king bed and trundle bed with two twins. Amenities include complimentary in-room Wi-Fi, a mini-fridge stocked with soda, water and beer (by request).</p>
<p>Deluxe Ocean View Harmony 2nd Floor Splash 2nd Floor (Max. Occupancy 4)</p>	<p>Private balconies offer partial ocean and garden views. Furnishings include a king bed with double pull out sofa or two queen beds. Amenities include complimentary in-room Wi-Fi, a mini-fridge stocked with bottled water.</p>
<p>Deluxe Two Bedroom/ Family Connecting Splash 1st, 2nd and 3rd Floors (Max. Occupancy 6 -- Max of 4 adults.)</p>	<p>Private balconies take in garden and partial ocean views. Furnishings include a king bed with double pull out sofa or two queen beds. Amenities include complimentary in-room Wi-Fi, a mini-fridge stocked with bottled water.</p>
<p>Deluxe Garden View Harmony Ground Level Splash Ground Level (Max. Occupancy 4)</p>	<p>Private patios open into gardens. Furnishings include two queen beds. Amenities include complimentary in-room Wi-Fi, a mini-fridge stocked with bottled water.</p> <p>Garden View rooms include wheelchair-accessible rooms in Harmony and Splash which are available by request. Amenities include complimentary in-room Wi-Fi, a mini-fridge stocked with bottled water.</p>
<p>RESTAURANTS</p>	<p>Even picky eaters will find their favorites from a range of dining options at a choice of nine restaurants and the Beach Grill with menus featuring Caribbean, Asian, Creole, Italian and American dishes. À la carte restaurant evening openings vary, dress code applies.</p>
<p>Coconut Walk</p>	<p>The resort's main restaurant, welcoming guests with an extensive range of menu options at breakfast, lunch and dinner daily. Located at the heart of the resort, just steps from the lobby. Recently renovated with a new menu and independent stations making made-to order favorites at every meal including smoothies, omelets, crepes, salads, pasta, stir fries and grilled panini. Stations include the Pasta House, Fresh Bakery, Salad Bar and Deli, Lucian Grill, Desserts and Kids Buffet.</p> <ul style="list-style-type: none"> • Breakfast -- 7:00 am -- 10:00 am • Harmony Breakfast – 8:00 am – 11:00 am • Lunch – 12:30 pm – 2:30 pm • Dinner – 6:00 pm – 9:30 pm
<p>Harmony Breakfast at Calabash</p>	<p>The Harmony Breakfast is a special amenity for adults-only. In addition to tradition breakfast choices, menu options include Eggs Benedict and Auntie Em's Famous French Toast. Open 8:00 am – 11:00 am.</p>
<p>The Cove</p>	<p>The resort's expansive central dining and entertainment venue features the Flip Flops Burger Bar and Pizzeria and in the evenings Sea Side restaurant.</p>
<p>Flip Flops Burger Bar and Pizzeria</p>	<p>Guests who can't bear to leave the outdoors for lunch can enjoy delicious burgers, jerk chicken sandwiches, pizza and salads along with</p>

	<p>a full grill menu. Open daily 11:00 am – 6:00 pm and for late night snacks 10:00 pm – 1:00 am.</p> <p>Hand-tossed, made-to-order pizza in just minutes from the Earthstone oven is bubbling with cheese and a choice of thirteen toppings, the combinations are endless. Open daily 11:00 am – 4:00 pm.</p>
Seaside	<p>This outdoor setting is a casual spot to enjoy the amazing view along with a new antipasto station and a menu of Italian favorites with a West Indian flare. Desserts include the magical 10-minute chocolate lava cake. Open for dinner 6:30 pm – 10:00 pm, reservations required.</p>
Silk	<p>Red décor and superb service set the mood as chefs serve Indian, Thai and Asian inspired cuisine with the finest local ingredients. Open for dinner 6:00 pm – 9:30 pm, reservations required.</p>
Calabash	<p>A menu that is a taste of Saint Lucia showcases Caribbean cuisine and a rich culinary tradition. Open for dinner 6:00 pm – 9:30 pm, reservations required.</p>
Verandah	<p>Al fresco dining for adults-only, the menu incorporates fresh ingredients with island spice and the featured Fresh Catch of the Day is just that, seafood caught off Saint Lucia's beaches by local fishermen.</p>
La Luna	<p>This oceanfront dining area is available for private dinners and perfect for romantic proposals or family gatherings. Supplemental rates apply, reservations are required.</p>
Jerk Treehouse	<p>This whimsical poolside restaurant combines great views with delicious Caribbean favorites from the resort's own secret spicy jerk recipe and fresh squeezed sugarcane juice to roasted breadfruit and festival. Open daily noon to 8:00pm</p>
The Greathouse at Serenity	<p>This gourmet dining experience celebrates flavors of the Caribbean with the freshest ingredients and a menu reflecting a farm-to-table philosophy. Supplemental rates apply, reservations are required.</p>
BARS	<p>Seven bars serve premium liquor, wine, juices and soft drinks. Now featuring a new taste of Saint Lucia at Coconut Bay's Lobby Bar and Peter John's Lounge where bartenders are serving hand-crafted Pale Ale and Stout from Saint Lucia's Antillia Brewing Company.</p>
Peter John's / Stargazers Lounge	<p>6:00 pm – 1:00 am</p> <p>In addition to beverages, guests with a late-night sweet tooth can indulge in all new treats at the Friday night Chocolate Buffet.</p>
Sugar Cane Rum Bar and Rums of the Caribbean Tastings at Peter John's Lounge	<p>Rums of the Caribbean tastings, led by the resort's rum master, and the Sugar Cane Rum Bar at Peter John's Lounge offer guests the opportunity to enjoy over thirty of the Caribbean's finest rums.</p>
Paradise Beach Bar	<p>11:00 am – 5:00 pm</p> <p>Conveniently located on a beautiful beach spot with views of the Maria Islands Nature Reserve, refreshments include the famous Nipple served exclusively at the Paradise Beach Bar, loungers, umbrellas and hammocks as well as a towel hut and bathrooms.</p>
Swim Up Pool Bar	<p>10:00 am – 6:00 pm</p>

	Adults and children have their own bars and menus and kids can help themselves to slushies.
Harmony Adult Pool Bar	11:00 am – 7:00 pm. At the Harmony Oasis Pool with wait service.
Lobby Bar	10:00 am – Midnight A popular gathering spot with 360-degree bar service, fire pits, gazebo and outdoor seating.
Sand Bar	Sports and karaoke bar. Hours vary per the entertainment schedule.
Splash Entertainment Bar	Hours vary per the entertainment schedule.
ACTIVITIES AND ENTERTAINMENT	A full schedule of daily activities includes from yoga and Pilates and tennis to basketball, hikes, watersports and beach volleyball. Evening entertainment includes live bands and performances, themed dinners, the once-a-month Full Moon Beach Party, the Hayride and Bonfire, Chocolate Buffet and more.
WEDDINGS	All wedding packages, from a party of two to a big gathering, include the assistance of a professional wedding coordinator. The Deluxe Wedding Package is free and included in all packages (restrictions apply). The Gold, Diamond, Platinum and Pearl packages tailor celebrations to a couple's wishes and include a choice of the resort's private Eternity Beach and Pavilion for the ceremony and reception.
ENGAGEMENTS AND HONEYMOONS	The resort celebrates honeymooners with a selection of romantic CocoMoon packages including the complimentary CocoMoon Newlywed Package (restrictions apply). For those ready to pop the question Coconut Bay's romantic Engagement package makes every proposal unforgettable.
COCOLAND KIDZ KLUB	<p>There are three CocoLand Kidz Klub programs designated by age: 3 and under, 4-7 and 8-12, with educational CocoLand SCOUTS (Seeing, Crafting, Observing, Understanding, Tasting, Saint Lucia), curriculums catering to the different interests of each. Once they are registered, children receive a CocoPak including a backpack, water bottle with strap for resort exploration, t-shirt, hat, SCOUTS workbook, and a scrapbook.</p> <p>Babies to 2-year-olds stay in the infant room which is colorful, air-conditioned with cribs and playpens. Parents receive a complimentary local cell phone to stay in touch when their children are at the Kidz Klub. Hours are 9 am-5 pm, seven days a week. Additional private babysitting services are available, fees apply.</p> <p>Activities and facilities at the CocoLand Kidz Klub also include a mini zipline, mini rock wall and kids-only Water Playground area as well as the Coco Corral, home to rescued animals ready to make new friends.</p> <p>Events on select evenings include the CocoLand Pirate's Night dinner, Movie Night, Camp Night (younger children are welcome with parents or babysitters). Every evening the resort's mascots Coco and Loco are in the Lobby for a meet and greet with the kids.</p>

POOLS AND WATERPARK	In addition to a mile-long beach guests enjoy five pools, two are adults-only.
CocoLand Waterpark	Saint Lucia's largest waterpark and big fun for everyone from tubing around the Lazy River, twisting through the Coconut Coaster to shooting down the Coconut Cannon.
Splash Pool and Swim-Up Bar	On the Splash side of the resort, this zero entry family pool features waterfalls, a central fountain and foot massagers.
Splash Plunge Pool	A cool surprise within CocoLand's Lazy River footprint.
Harmony Oasis Pool and Harmony Tiki Pool and Bar	At Harmony and exclusively for guests 18 and over, two pools surrounded by palm trees, hammocks and sundecks for two, between the Wedding Gazebo and Kai Mer Spa. Now also offering pool-side bar service.
Activity Pool	In the heart of the resort, where guests participate in pool activities including volleyball and aerobics.
WATERSPORTS	Guests can take to the water for snorkeling, stand-up paddle boarding and kayaking.
Surf Shack Kitesurfing and Windsurfing (fee applies)	The Surf Shack is the resort's world-class, kitesurfing staging area on famed Anse de Sables Beach (Sandy Beach) in season from November - April. The on-shore winds from the Atlantic make this one of the best wind sport destinations and the conditions are great for every skill level with easy riding inside the reef and the Atlantic swell outside.
THE ZONE PAINTBALL (fee applies)	The Zone is the first paintball facility of its kind in the Caribbean. Guests 13 and older team up to fire neon paintballs as they attempt to capture their opponents' flag.
KAI MER SPA (fee applies)	Oceanfront spa featuring 8 indoor treatment rooms, 3 outdoor cabanas, 2 saunas, 2 steam rooms, relaxation area and complete salon services including hair, makeup, waxing and nail services. A new Children's Spa Menu for kids 5 to 18 years old includes mani/pedis, facials and massages featuring FarmHouse Fresh Organics, cruelty free products that are paraben and sulphate free, most are vegan or gluten free. Spacation packages feature daily treatments.
FITNESS CENTER	Air-conditioned and fully equipped for cardio with treadmills and elliptical trainers, stationary bikes and a rowing machine, as well as circuit strength training equipment and free weights.
GROUPS AND MEETINGS	Over 15,000 square feet of flexible indoor and outdoor spaces for small business meetings and leisure group events include Eternity Beach and Pavilion, La Luna and the Bougainvillea Banquet Room. The banquet staff can arrange for private celebrations from wedding proposals to family reunions as well as corporate groups and meetings in many locations on property.
WI-FI / LAPTOPS	Complimentary Wi-Fi is available in all rooms as well as the Lobby area. Courtesy laptops can be signed out at the Front Desk.

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